



MobileLocate and Me

This guide is designed to help you understand what MobileLocate is, how your privacy is protected, and why your employer has chosen to use it.

Frequently Asked Questions about MobileLocate

How does MobileLocate work?

MobileLocate uses technology to locate your mobile phone on a map anywhere in the UK.

How accurate is it?

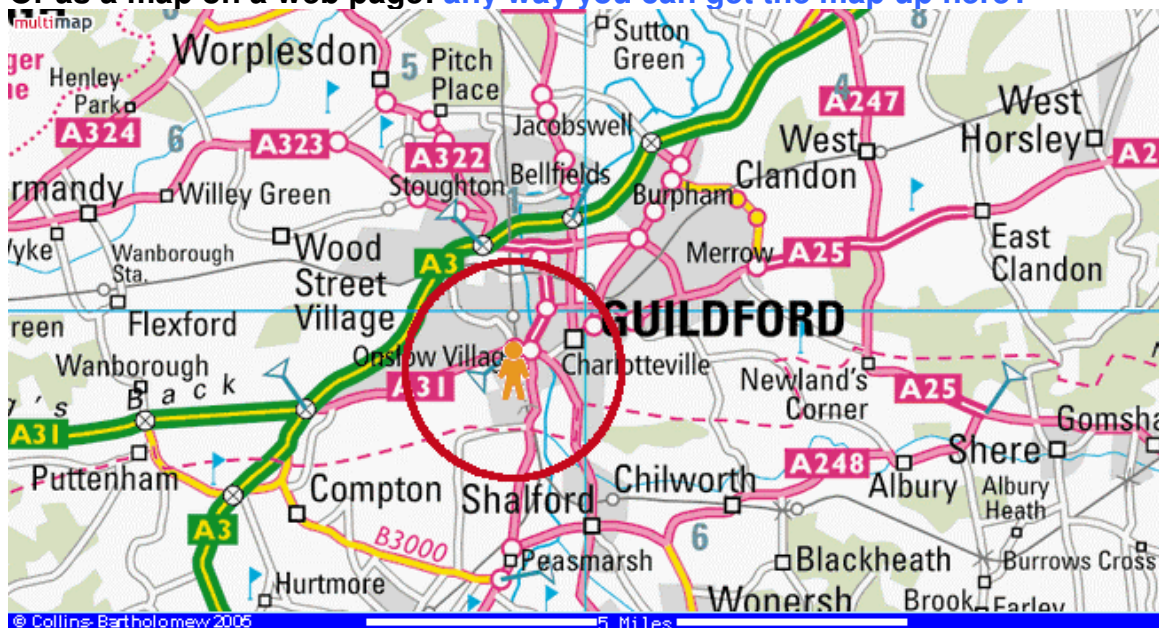
The accuracy of the location is typically around 500 – 2000 meters.

How will my employer receive information about my location?

Once your employer's request is received, information about your location will be displayed for them on a web page seconds later.

For example: Richard is within 1629 meters of Guildford Rail Station, Guildford, Surrey, GU2 4JE at 8:10 AM 22-March

Or as a map on a web page: [any way you can get the map up here?](#)





How will MobileLocate protect my privacy?

- Your employer is only able to locate your phone if it is switched ON. If you switch the mobile phone OFF your employer is unable to locate your phone.
- You can withdraw permission to be located at any time, simply text STOP to 07800002291 and your employer will no longer be able to locate your phone.
- We send regular text reminders to your mobile, reminding you who can locate your phone and how you can withdraw consent.
- If you are unsure whether or not someone can locate your phone, simply text LOC CAN to 60060 and you will receive details of who can locate your phone and how to withdraw consent.

Why has my employer signed up with MobileLocate?

Employers usually sign up for any combination of the reasons below:

- **To improve customer service:** by having up to date information about field staff, your employer can be more specific about arrival times at customer sites.
- **To improve productivity:** if you are on call your employer can see who is closest to the next job or call, thus saving time and money.
- **To improve lone workers' security:** MobileLocate allows your employer to help protect you and to locate you in the case of an emergency.

For further information

Go to www.mobilelocate.co.uk or call 0870 44 500 33.